

## **Cancellation/Refund Policy**

To better serve our football and cheer participants, the East Nicolaus Jr. Spartans has set the following guidelines on refunds for our youth sports program:

• To request a refund from one of our sports programs, the parent or guardian of the participant must complete the Refund Request Form. You may find this form under the Downloads tab on our website: www.jrspartans.org

• The Refund Request Form must be mailed or emailed to ENJS, where the board will then decide on a case by case basis whether a refund will be awarded and the amount of which will be refunded.

• Refunds will be assessed for Football & Cheer programs on the basis of the following:

1. Health 2. Military Conflict

\*The amount of money that is refunded is contingent on how much the league has already spent on participant equipment and/or uniforms. For example, cheerleaders who resign from the team, after the uniform items are ordered, will not be refunded for the cost of the items. But an individual looking for a refund prior to the season beginning and/or uniforms being ordered is likely to get back the entire cost of the registration less the deposit and processing fee.

• Refunds will be awarded by check and then mailed to member within 30 days.

• Refunds can only be requested by parents/guardians listed on the child's TeamSideLine account and checks will only be sent to the address listed on the Refund Request form.

• The East Nicolaus Jr. Spartans will not give refunds or prorated fees for missed practices or games due to a participant registering for a program late.

- Downpayment and/or deposits are non-refundable.
- Refunds include a 10% processing fee.
- 7 day notice must be given to make any changes to a payment plan.

• The Board will make a decision on refunds should there be a public health crisis that causes the season to be cancelled.

• Unfortunately, **NO REFUNDS** for cancellations will be considered after 6/1/2023.